DO OTHER MANUFACTURERS PRODUCE "BETTER" PRODUCTS?

Certainly Waters strives to have the best and most reproducible column chemistry. In order to evaluate how well we are doing, it is important to have a realistic view of our competitors. In this way we can appropriately evaluate our progress in the marketplace.

The following quotation concerns the Vydac TM PAH column:

"...the variations from column to column [of the Vydac PAH column] and the short column life of 3 [three] months made it necessary to continually revise parameters. When a new column was used, the mobile phase parameters—initial solvent concentration and gradient profile—...were adjusted to suit the requirements of the analysis."

This quotation is from a technical report recently obtained. The document was titled "Report on Method Development for the Analysis of Polycyclic Aromatic Hydrocarbons by Liquid Chromatography" (PB83-137554) and the authors were affiliated with the National Institute for Occupational Safety and Health.

If you have other views of the "other guys" from a customer's vantage point, please share them with us.